



Code of Conduct for Chambers and Members.

Staffordshire Chambers aims to provide a safe and professional environment for Members, non-members, and Chamber staff and does not tolerate discrimination, disrespectful or threatening behaviour of any type.

This Code of Conduct (this 'Code') reflects that aim and complies with our Dignity at Work Policy.

Code of Conduct

This Code does not provide an exhaustive list of the obligations of membership and applies to the Chambers as a working environment, particularly at events, meeting and activities hosted, The conduct expected from all Members of the Chamber is as follows:

1. To be professional and dignified.
2. Act with integrity.
3. Respect others, especially Chamber guests and staff.
4. Everyone should be free from harassment, abuse or discrimination and injury or harm.
5. To act in accordance with applicable laws, rules and regulations governing any activities undertaken by them as a Member of the Chamber.
6. Be a positive ambassador of the Chamber.
7. To not issue or publish – Via email, phone, SMS/messaging, social media or similar platform – malicious, inflammatory, defamatory, abusive or threatening messages or statements in relation to the Chamber or its Members, invitees or guests.

What to do if you feel this has not been complied with

If it is that anyone has acted in such a manner, a formal complaint can be raised in accordance with the Chambers' complaints procedure which is on the website, or follow the link below or scan the QR code.

[Compliments and Complaints Policy - Staffordshire Chambers](#)

The Chamber will follow the principles in the Whistleblowing Policy and Grievance Policy ie anonymity/ protection and appropriate levels of investigation.

In the event of any breach by a Member with any of the terms of this Code, the Chamber reserves the right to appropriate action, which may result in,

- Exclusion from Chambers events
- Removal from Chambers media
- Suspension of membership and membership benefits and/or the termination of Chambers membership

If you have any queries, please contact Lorraine Green-
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